

ANDRÉ J. JAMES

SYSTEMS ARCHITECT



CONTACT

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CAPABILITIES

- Workflow Architecture
- Dashboard & Reporting Repair
- Process Mapping
- Exception & Reconciliation Control
- AI Workflow Systems
- Cross-Functional Operations Leadership

TOOLS

- SQL
- Power BI
- Excel
- Python
- APIs
- Parser Logic

SYSTEMS & IP

- Built AI workflow-control and memory-compression logic for dashboard repair, review-state gating, and context-aware operating views.
- US Provisional Patent Application No. 63/897,493



PROFILE

Systems architect with 8+ years rebuilding reporting, workflow controls, and operating visibility across auto operations, auction finance, regulated workflow support, and AI-assisted systems. Protected \$7M+ in operational value, recovered \$500K+ in title and finance exposure, cut duplicated review by 20%, and saved 40+ weekly hours by fixing dashboard mismatch, automating repeat work, and making ownership clear.



WORK EXPERIENCE

Spectre Workflows

OCT 2023 - PRESENT

Systems Architect & Technical Lead

- Built executive dashboards and workflow-control systems that showed exactly where reporting, records, and states stopped matching.
- Supported Eli Lilly workflow review, cutting manual rework by 15-20% and saving 10+ weekly hours by turning raw clinical data, manual evidence routing, and dashboard mismatch into review-ready logic.
- Built parser, dashboard, and workflow-control systems that surfaced breakdown points faster, reduced repeated checking.
- Improved exception visibility, ownership clarity, and review-state discipline so leaders could act from a clean operating view instead of waiting on manual follow-up.

Dealers Auto Auction of the Southwest

JAN 2025 - JUNE 2025

Operations & Compliance Manager

- Recovered \$500K+ in title, restitution, and finance exposure by tightening follow-up, exception handling, and ownership across broken handoffs.
- Built dashboard repair and compliance visibility across floor activity, back-office reconciliation, and leadership reporting in a multi-million dollar auction environment.
- Reduced follow-up drift and control misses by 35% by tightening escalation paths, exception visibility, and title-finance coordination.
- Turned process breaks into clearer controls, cleaner reporting signals, and faster next-step decisions for operations and accounting teams.

Carvana & DriveTime Operations

APR 2019 - OCT 2023

Operations Manager | Data Systems & Workflow Automation

- Built admin-facing reporting views across SQL, Power BI, Tableau, and Excel that made repo, pickup, and pending-contact workflow visible in one place, helping protect \$7M+ in operational value.
- Cut duplicated manual review by 20% and saved 40+ weekly team hours by rebuilding dashboards, exception reporting, and reconciliation logic.
- Led a 30-person in-house team and stabilized remote support across Dallas, the Philippines, and Bermuda while maintaining reporting cadence, workflow control, and escalation visibility.
- Surfaced discrepancies before they reached executive reporting, giving leadership a operating picture and a faster path to action.



EDUCATION

Rensselaer Polytechnic Institute (RPI)

2011-2015

Psychological Science & Biological Science